
Derrick Doan

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Flagstaff, Arizona

Summary

A Mechanical Engineer student experienced in designing, developing, and implementing cost-effective and energy efficient mechanical systems. Possesses a strong knowledge of engineering principles, mathematics and physics and utilization of CAD software. Committed to continuous improvement and finding creative solutions to complex engineering problems. Focused on learning from senior mechanical engineering professionals and making positive contributions to the design, development, and construction processes. Eager to build a long-term career in the field.

Skills

Route Management, GPS and Route Planning, Food Distribution, Product and Service Sales, Project Management, Supply Organizing, Customer Inquiries, Teamwork, Product Knowledge, Cleaning and Sanitizing, SOLIDWORKS Modeling (CAD), MATLAB Knowledge, Microsoft Apps and Services

Education

Mechanical Engineering

Northern Arizona University • Flagstaff, AZ

05/2024

- Received the Lumberjack Scholarship 2020-2024
 - Currently completing courses in statistics, physics, and dynamics.
 - Pursuing a Bachelor of Science Degree
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Experience

Fast Food Worker

Dairy Queen • Chandler, AZ

02/2019 - 03/2020

- Promptly resolved customer complaints, escalating major issues to supervisor.
- Performed food preparation responsibilities to meet franchise standards for quantities, speed, and packaging.
- Performed serving, cleaning and restocking to high standards and provided excellent customer satisfaction. Collaborated with team members to quickly fill large orders and serve large parties.

Seasonal Event Worker

Schnepf Farms • Queen Creek, AZ

10/2019 - 01/2020

- Collaborated with vendors to secure necessary event services and supplies.
- Responded to inquiries from attendees and addressed any issues or complaints.
- Performed post-event tasks such as breaking down areas, removing trash, and cleaning facilities. Monitored and evaluated event operations to confirm continual compliance with regulations.

Route Worker

Mission Foods • Chandler, AZ

10/2019 - 10/2021

- Cleaned and straightened work areas to maximize productivity and safety.
- Gathered, organized and input information into digital database.
- Frequently inspected production area to verify proper equipment operation.
- Executed regular inventory counts and supply audits to monitor shrinkage and generate insights into purchasing decisions.
- Rotated stock correctly to prevent out-of-date products and removed aging items from main shelving to build special promotional displays.

Delivery Driver

Domino's Pizza • Chandler, AZ

03/2021 - Present

- Documented mileage, deliveries, pickups, customer issues and damages.
 - Delivered packages to customer doorsteps and business offices.
 - Kept detailed mileage and fuel reports to track overall fuel costs.
 - Answered common customer questions, accepted payments, and completed paperwork at delivery and pickup locations.
- Assisted in packing and loading food orders in delivery vehicles to fast track the process and maintain freshness.
- Collaborated with restaurant staff or other food establishments to confirm orders and coordinate delivery times.
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