

# Musaab Nasralla

msn54@nau.edu | 928-686-7078

## Summary of Qualifications

**Customer Service:** Proven customer service skills through volunteering and playing team sports. Experience with greeting customers, answering phone calls and e-mails and ensuring customer satisfaction.

**Leadership:** Proven leader with 4 years of leading diverse teams in sports, and volunteering

**Communication:** Excellent written, verbal, and interpersonal communication skills. Fluent in Arabic and English

**Time Management:** Prioritizes well and manages a schedule to achieve academic excellence and involvement

**Adaptable:** Adjusts to new situations, working with a diverse group of populations

**Computer Skills:** Proven knowledge of Word, Excel, PowerPoint, Solid Work. Experience with data entry and filing

**Social Media:** Experience with social media campaigns utilizing Facebook, Instagram, Snapchat

## Education

**Northern Arizona University**

Flagstaff, AZ

Bachelor of Science in Mechanical Engineering

Expected: May 2023

Relevant Classwork: Thermodynamics ME 291, Material Science ME240, etc.

## Experience

**Volunteer-Northern Arizona University**

Flagstaff, AZ

Saudi Club-Student Organization

2016 - 2019

- Assist with event logistics such as welcoming attendees, set up and tear down, serve food, etc.
- Plan and participate in campus wide activities
- Take photos and videos during events
- Attend regularly scheduled meetings
- Support new NAU students to acclimate to life in Flagstaff and at NAU
- Serve as a mentor for newly admitted international students