

Terrell Blackgoat

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EDUCATION

Northern Arizona University | Bachelor of Science in Mechanical Engineering

Anticipated Graduation Date: May 2022

WORK HISTORY

Northern Arizona University | SW Technology Level 2 | Flagstaff, AZ

August 10, 2020 – Present

- Provide good quality service to customers and maintain excellent internal and external customer relations.
- Troubleshoot, resolve, and document hardware and software incidents.
- Install hardware, software packages, and upgrades to specific computers.

Brahma Group, Inc. | Pipe Fitter/Welder Helper | Phoenix, Az

March 2020 – August 2020

- Install pipes and made sure piping specifications were met.
- Reviewed blueprints of piping systems.
- Assisted Welders with rig setup, welding, and brazing.
- Performed pipe repairs, minimal welds, kept workplace clean, and maintained stock levels.

Mesa Community College | Receptionist/Math Tutor | Mesa, AZ

August 2017 – May 2018

- Welcomed visitors and answered questions asked about the American Indian Institute.
- Scheduled meetings and appointments for advisors and staff.
- Planned, organized, and set-up academic events held by the American Indian Institute.
- Tutored students with Math that ranged from Basic Arithmetic to Calculus I.

SKILLS

CAD: Solidworks, Fusion 360

Manufacturing: CNC machining, 3D printing, lathe machining, vertical mill machining, welding

Data Analysis: MATLAB, Microsoft Suite

OS Platforms: Unix, Windows, Mac OS, Linux

Languages: MATLAB, Python

Other: Computer hardware/software troubleshooting and configuration, customer support, problem-solving, complex mathematics, teamwork, documentation and reporting, communication, organization, quick learner

CERTIFICATES

Dell 1000 Client Foundations 2019 | ID: ES404CLI01023 | Received: January 26, 2021

Dell Client Foundations 2021 | ID: ESCLID02555 | Received: June 12, 2021

Dell TechDirect 1000 Enterprise Foundations 2017 | ID: FN_PRO_1185 | Received: June 12, 2021

REFERENCES

Caleb Hudzinski (Supervisor)
IT Support Analyst, Lead
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Toriano Todachine (Colleague)
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