NAU NORTHERN ARIZONA UNIVERSITY

School of Informatics, Computing, and Cyber Systems

LITHIUM LUMBERJACKS

Team Lithium Lumberjacks

Conflict Resolution Document

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Project Sponsor: John Lehman, MSEE
Project Faculty Mentors: Robert Severinghaus, Ph. D and Mahsa Keshavarz, MSEE
Team members: Hunter Browning, Sean Conlin, Darby DeGan, Hamad Aldossary

Overview: The purpose of this document is to provide detailed information on how conflict will be resolved within the team.

How does the team handle individuals who do not perform?

One of the ways to handle individuals who do not perform in the project is ensuring that you deal with underperformance immediately. Once underperformance is realized, underperforming team members need to be recognized and strategies set aside to motivate them. Underperforming team members need to be given motivation.

• How will no-shows and tardiness be handled?

One may need to be clear and consistent about rules. Team members who do not follow the rules should go through disciplinary action as prescribed by the team and faculty advisors. Regarding attendance, any team member who knows they will be tardy or absent from any function of The Team should make fellow members aware in advance to excuse it. Failure to do so will result in a meeting with The Team to discuss the absence. Repeated absences or tardiness will result in disciplinary action taken in discretion by both The Team and the Faculty Advisor.

• How will personal conflicts be resolved?

Handling conflict in a team requires a lot of listening. Conflict occurs when both parties feel right and entitled to some information. Handling in the team conflict is crucial, and one may need to understand the boundaries because they carry personal alignments. Second, it would be crucial for an individual in authority to respect the differences of individuals at work. The neutral party should ensure that they confront the tension head and should not at any point pick sides. We can listen to opinions from other students as another alternative to resolving conflicting opinions.