

Team Badgers

Skills/Knowledge Badging System



Design Review 2

Team Badgers Members



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- **Mentor:** Sambashiva Kethireddy



Logan Ritter

- Team Lead
- Project Communicator
- Documentor



Tristan Marcus

- Development Architect
- Quality Assurance
- Lead Front-end Coder



Robel Tegegne

- 1st Release Manager
- Lead Back-end Coder



Yuanbo Xu

- Front-end Coder



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- Front-end Coder

The Problem



State Farm Insurance - Enterprise Technology in Tempe, AZ

- Work with all things tech
- 6,000 employees
- Majority are currently working virtually

Current Problems

- Lack of social interaction, motivation, and recognition that existed in the office.
- There is no current online rewards/recognition system
- Unable to view what other teams/coworkers are learning, achieving, or accomplishing without direct contact.

The Solution



Gamified Web based Social Media - Skills/Knowledge Badging System

- Single Page Application (SPA)
 - Interesting and responsive GUI
 - Secure login / User Authentication
 - Badge delivery system (send/receive/remove)
 - Badge printing
 - Internal social currency (Kudos)
 - Email signature integration (Via custom generator)

The product that we envision will be similar to a video game achievement system

Implementation Overview



Non-Functional Requirements Overview

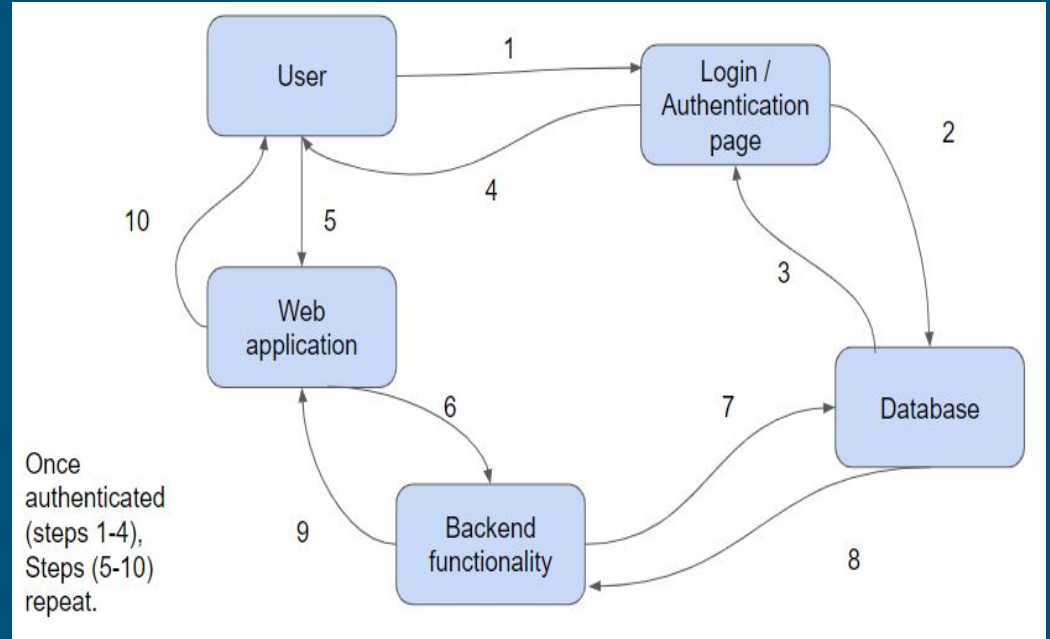
- Performance requirements
 - GUI - easy to navigate and readable
 - Accounts - creating and logging into an account will be sufficiently quick
 - Badges - Simple way of viewing and sending badges with high resolution badge images.
 - Social Currency - Simple way of sending and redeeming kudos
 - Security - using a token instead of sending sensitive info over http request
- Environmental requirements
 - Application must be a single page
 - Must be easy to transfer over to State Farm

Implementation Overview Continued



Technologies

- Front-end - ReactJS & Redux
- Back-end - (express) NodeJS
- Database - MongoDB
- Graphic Design - Gimp



Implementation Details Continued



- User Authentication/ Log in system - Every user will be able to create their own secure account. This will help provide security to the application.

WELCOME TO

Team Badger's Skills and Knowledge Badging System

Log in to reward your colleagues with badges.

SIGN IN

Don't have an account? [Sign Up](#)

Team Badger's Skills and Knowledge Badging System

Bring back the social environment that remote work has lost.

Acknowledge your colleagues by sending badges based on skills and achievements. Redeem kudos received from colleagues to redeem rewards.

Implementation Details



Main Components

- Badge Delivery System - This is the core feature of the product. Our badge delivery system will allow users to send and receive badges for various milestones and accomplishments that can be achieved while working at State Farm. Badges are meant for larger milestones.


Send a Badge ✕


Who would you like to send a badge to?


Recipient

What is the reason for sending this badge?

Message







Implementation Details Continued



- Kudos Social Currency - We will have an internal social currency called Kudos that will allow employees to send their coworkers Kudos to be redeemed for rewards set by their managers. Kudos are meant for the day to day accomplishment.

Send Kudos ✕

Who would you like to send kudos?

What is the reason for sending kudos?

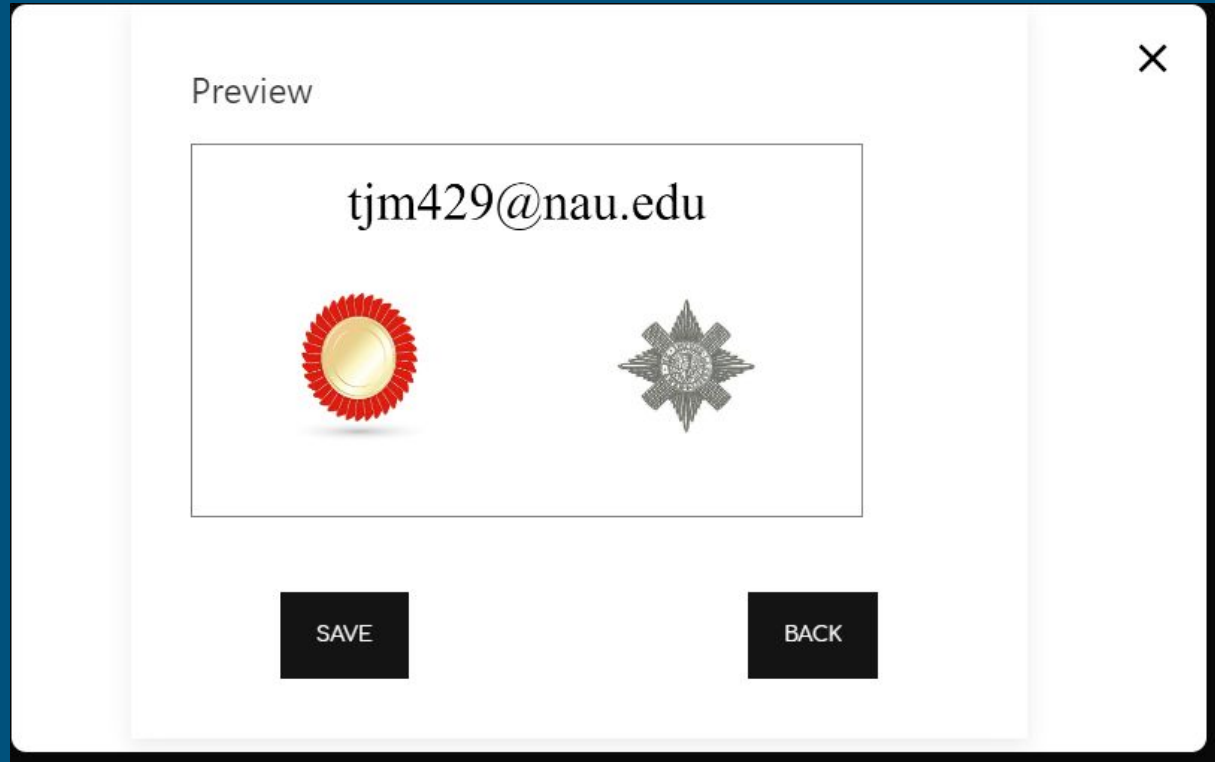
Enter the amount of Kudos

[Send Kudos](#)

Implementation Details Continued



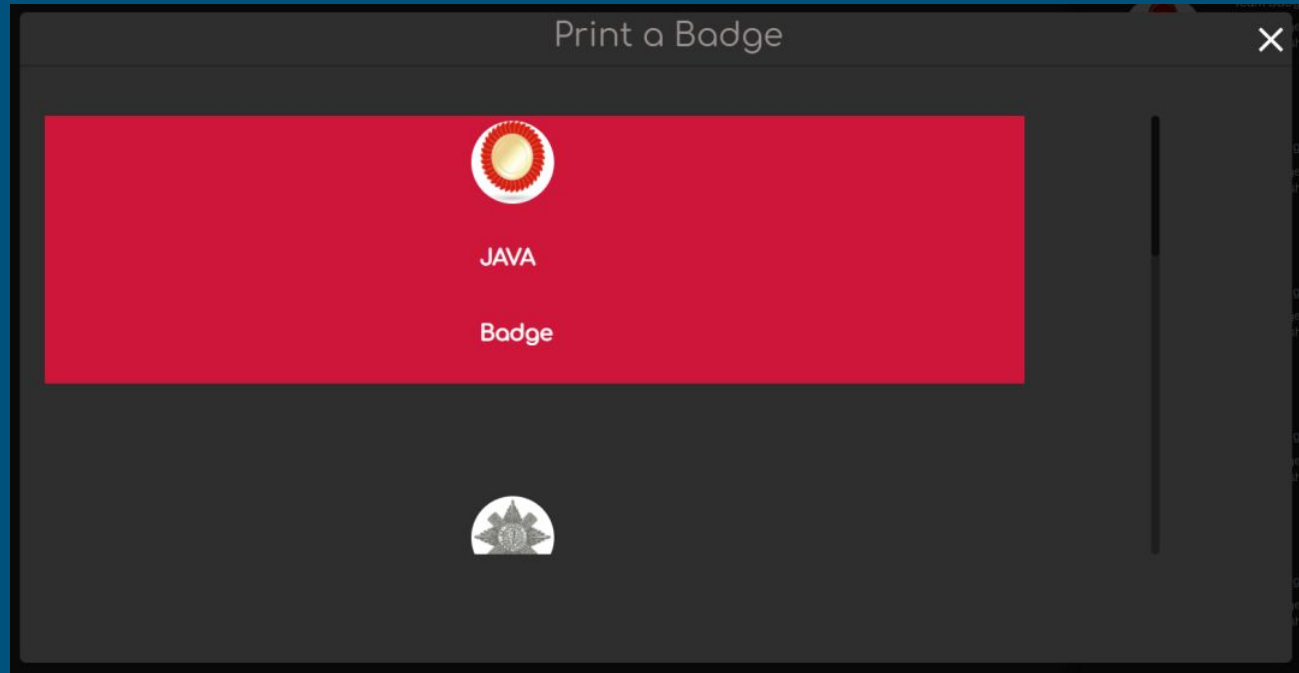
- Email Signature Generator - Users will be able to generate a fully customizable email signature incorporating their earned badges and Kudos into the signature. Doing this will allow them to show off their accomplishments to their fellow employees.



Implementation Details Continued



- Badge Printing - We would like for every user to be able to download and print any of the badges that they have earned. This will allow a user to show off and be proud of their accomplishments.



Challenges and Resolutions



State management: Single page applications with user restrictions must enforce state management in order to keep the application displaying updated/accurate information.

- Use context, reducer in react hooks and creating appropriate actions to handle back end communication

User Authentication (middleware) - Making sure login sessions aren't manipulated and user's aren't logged in and out on data updates.

- Implementing a token based system to keep the user logged in and authenticated.

Schedule



Team Badgers Implementation Plan

	Week 1 (1/11-1/16)	Week 2 (1/17-1/23)	Week 3 (1/24-1/30)	Week 4 (1/31-2/6)	Week 5 (2/7-2/13)	Week 6 (2/14-2/20)	Week 7 (2/21-2/27)	Week 8 (2/28-3/6)	Week 9 (3/7-3/13)	Week 10 (3/14-3/20)	Week 11 (3/21-3/27)	Week 12 (3/28-4/3)	Week 13 (4/4-4/10)	Week 14 (4/11-4/17)	Week 15 (4/18-4/24)	Week 16 (4/25-4/30)	
<i>Foundation and Setup</i>	Completed	Completed															
<i>Connecting Components</i>		Completed	Completed														
<i>Security and User Authentication</i>			Completed	Completed													
<i>Badge Delivery System</i>			Completed	Completed	Completed	Completed	In Progress										
<i>Kudos System</i>				Completed	Completed	Completed	In Progress	In Progress									
<i>Email Signature Generator</i>							Backlog	Backlog	Backlog								
<i>Badge Printing</i>									Backlog	Backlog	Backlog						
<i>Enhancement and Extra Features</i>												Backlog	Backlog	Backlog	Backlog	Backlog	
<i>Testing</i>		Tested Foundation and Setup	Tested Connecting Components	Tested Security and User Auth			Test Badge Delivery	Test Kudos System		Test Email Signature Generator		Test Badge Printing			Test new enhancements and features	Test new enhancements and features	Test new enhancements and features

Legend:

- Backlog
- In Progress
- Completed

Closing



- Client: State Farm Insurance - Enterprise Technology, Tempe, AZ
- Problem: Lack of a system to acknowledge and reward employees for their work to help boost morale and productivity
- Solution: A gamified web based social media application that can award badges and social currency to employees
 - Components - Secure login/User Authentication, Badge delivery system, Badge printing, Kudos social currency, and Email signature generator.
 - Technologies - ReactJs, NodeJS, and MongoDB
- Risks and Feasibility: Possible risks lie in the security, storage, and copyright aspects of the project.